morefromfood

DOTCOM d.o.o.
Šmartinska cesta 106
1000 Ljubljana, Slovenia
info@morefromfood.com
+386 597 15565

PRODUCT COMPLAINT FORM

To help us handle your complaint, fill in the details below and describe the problem with the product.

01 CUSTOMER DETAILS

Company name

Contact person

Email

Phone

02 ORDER AND PRODUCT DETAILS

Order or invoice number (if known)

Date the product was received (if known)

Product name

Model / product code

Date the defect was discovered (if known)

03 DESCRIPTION OF THE COMPLAINT

Type of issue:

☐ Incorrect delivery ☐ Damaged shipment ☐ Defective or non-conforming product ☐ Other

Description of the issue (what happened and when):

Attachments: photos, recordings or other documents, if available.

Preferred remedy (optional):

☐ Repair ☐ Replacement ☐ Price reduction ☐ Refund ☐ Other

WHERE TO SEND YOUR COMPLAINT

Send the completed form to info@morefromfood.com.
Before returning the product, contact us so that we can agree on the next steps.
If you are sending the product back, include the completed form or a sheet with the same information in the parcel.
In-person drop-off by prior arrangement: Partizanska cesta 82, 6210 Sežana.